



1750 Russell Road, Ottawa, ON K1G 5Z6

Visits at the Perley Rideau

Information on indoor, outdoor and virtual visits

There are many options to stay connected with family and friends. From virtual visits to outdoor visits and indoor visits, this document provides an introduction to these visiting options. For full details, please read our Visitor's Guide, visit our website (perleyrideau.ca) or ask a staff member for assistance.

If at any time a guest fails to follow these rules, visitation privileges may be revoked.

Notes:

- If a mask cannot be worn due to medical reasons, a medical exemption letter must be shown, and a face shield will be provided by the Perley Rideau.
- An outbreak in a building may force the cancellation of visits.

Indoor Visits

Visiting Hours (7 days a week)

9:00 AM – 8:00 PM



All visits should be booked online:
[CLICK HERE](#) or visit
[www.PerleyRideau.ca/
visiting-during-a-pandemic](http://www.PerleyRideau.ca/visiting-during-a-pandemic)



There is no limit on the number
of visits a resident can receive
each week.



All indoor visitors must attest
to a negative COVID-19 test
result within two weeks of the
date of the visit.



At all times when inside the
Perley Rideau, a procedural
mask must be worn by all
visitors.



Visitors must only visit in
the resident's room.



It is recommended that
visitors practice physical
distancing of 2 metres/6
feet during the visit.

- View the Visitor's Guide: www.PerleyRideau.ca/upload/documents/august_7_2020_visitor_guide001.pdf
- View the Perley Rideau's webpage dedicated to visitors: <http://www.perleyrideau.ca/visiting-during-a-pandemic>



Outdoor Visits

Visiting Hours

MONDAY THROUGH FRIDAY: 9:00 AM – 3:15 PM | **SATURDAY AND SUNDAY: 9:00 AM – 6:15 PM**

Outdoor visits will be suspended in October.



All visits should be booked online:
[CLICK HERE](#) or visit
[www.PerleyRideau.ca/
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There are two outdoor visiting
stations.



COVID-19 tests are not
required for outdoor visitors.



If a mask cannot be worn due
to medical reasons, a medical
exemption letter must be shown, and
a face shield will be provided from
Perley Rideau.



Visitors will be asked to respect
the 2 metres/6 feet distancing
recommendation from the Ministry
of Long-Term Care and Ottawa
Public Health



Visits are weather* dependent
and may be cancelled.

*We monitor the Weather Network website for the Ottawa forecast and humidity readings: <https://bit.ly/3ihjFsF>.
We must follow the Ministry's guidance on preparing for hot weather during the COVID-19 pandemic.
According to the guidelines, the acceptable upper temperature limit is 26°C with a humidex of 30°C.

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Virtual Visits:

- Phone calls, Skype and FaceTime with families and friends;
- These visits are coordinated through the Therapeutic Recreation and Creative Arts Programming team;
- Speak with a staff member for assistance or book a virtual visit or ask questions by emailing Skypeteam@prvhc.com.