

Private Service Providers (PSPs)

- The Role of the Resident Care Liaison (RCL)
- How to Engage PSPs

Presented by: Nancy Do, RCL for the Gatineau Building
on behalf of the RCLs at Perley Health

The RCLs at Perley Health



Who are the RCLs & what do we do?

- Three RCLs
 - Rideau building: Sarah Tellier
 - Ottawa building: Morgan Munro
 - Gatineau building: Nancy Do
- Support residents/families/caregivers with:
 - Navigating internal and external resources
 - Available in-house resources
 - Community supports
- Support with transitions and social wellbeing



PSPs

Who are they?

Who are PSPs & what do they do?

- Paid for by the SDM/resident to provide a service.
 - Depending on the need or situation, the PSP may also be publicly funded.
- Services
 - Companionship
 - Care
 - Other

Note: PH staff cannot provide recommendations

PSPs

The process for engaging
PSPs & the RCL role

Engaging PSPs & the RCL role

- The SDM/resident needs to contact agencies or resources providing PSPs.
- Perley Health and the RCL role:
 - Policy and procedure
 - Checklist
 - List of agencies
 - PSP Agreement form

Resources

- The PSP Package is available upon request
- RCL contact information:

Sarah Tellier: stellier@perleyhealth.ca, ext. 2352

Morgan Munro: mmunro@perleyhealth.ca, ext. 2302

Nancy Do: ndo@perleyhealth.ca, ext. 2860

Main Perley Health number: 613-526-7170



References

- The Perley Health Private Service Providers Policy and Procedure and its Appendices:
 - Appendix A: Private Service Providers Checklist for Residents/SDMs
 - Appendix B: Private Service Providers Agency List
 - Appendix C: Agreement between the Resident/SDM and Perley Health RE: Private Service Providers



Thank you for listening!



Questions?