

Your Guide to Parking at Perley Health

Recognizing the value of social interaction to the health and well-being of Perley Health residents and tenants, special discounted parking rates have been established for frequent parking users, including residents, tenants, eligible family members and other visitors and caregivers. (See special insert for details.)

To simplify matters, we've standardized rates – including free parking for all users for the first 30 minutes.

We're also introducing secure, new Tap & Go® technology to speed payment at the new, all-weather gates and parking terminals.

The option is yours!

- ...Pay at the gate
- ...Pay at the kiosk
- ...Get a reloadable electronic FOB



And, we've introduced a secure, new cashless payment system to make it even simpler.



Perley Health residents, tenants, staff and designated family members, caregivers and visitors are also eligible for payment at source.

PerleyHealth.ca/parking-news

Questions?

Visit us online at PerleyHealth.ca/parking-news or contact Support Services, 613.526.7170 x 2520, csantoro@perleyhealth.ca

The Support Services office is open 8 am to 3:45 pm, Monday through Friday. The office is closed for lunch daily from Noon to 1 pm.

Comprehensive terms for Parking Services are available at PerleyHealth.ca/parking-news and upon request from Support Services.

Perley Health is one of the largest and most progressive long-term care homes in Ontario and a centre for research, education, and clinical innovation. Our Centre of Excellence in Frailty-Informed Care™ conducts and shares the practical research needed to improve care.

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If you have any questions or suggestions, please email info@perleyhealth.ca. Thank you.

PerleyHealth.ca

Your Guide to Parking at Perley Health

Perley Health Parking Rates

(Effective March 1, 2024)

The first 30 minutes is FREE!

No need to worry about pick-ups, drop-offs or deliveries. There's **no charge** for the first half hour. Thereafter, the standard parking rates detailed below apply.*

Flat Rate Fee

- First 30 minutes: FREE
- After 30 minutes: \$12.37

Note: No in/out privileges.

Park for up to 24 hours from time of entry.

Our Best Pay-as-You-Go Deal!

Get one of our new, programmable electronic FOBs at the Support Services office and pay-as-you-go. Top it up as required at any of the parking gates or at the parking kiosk in Perley Centre.

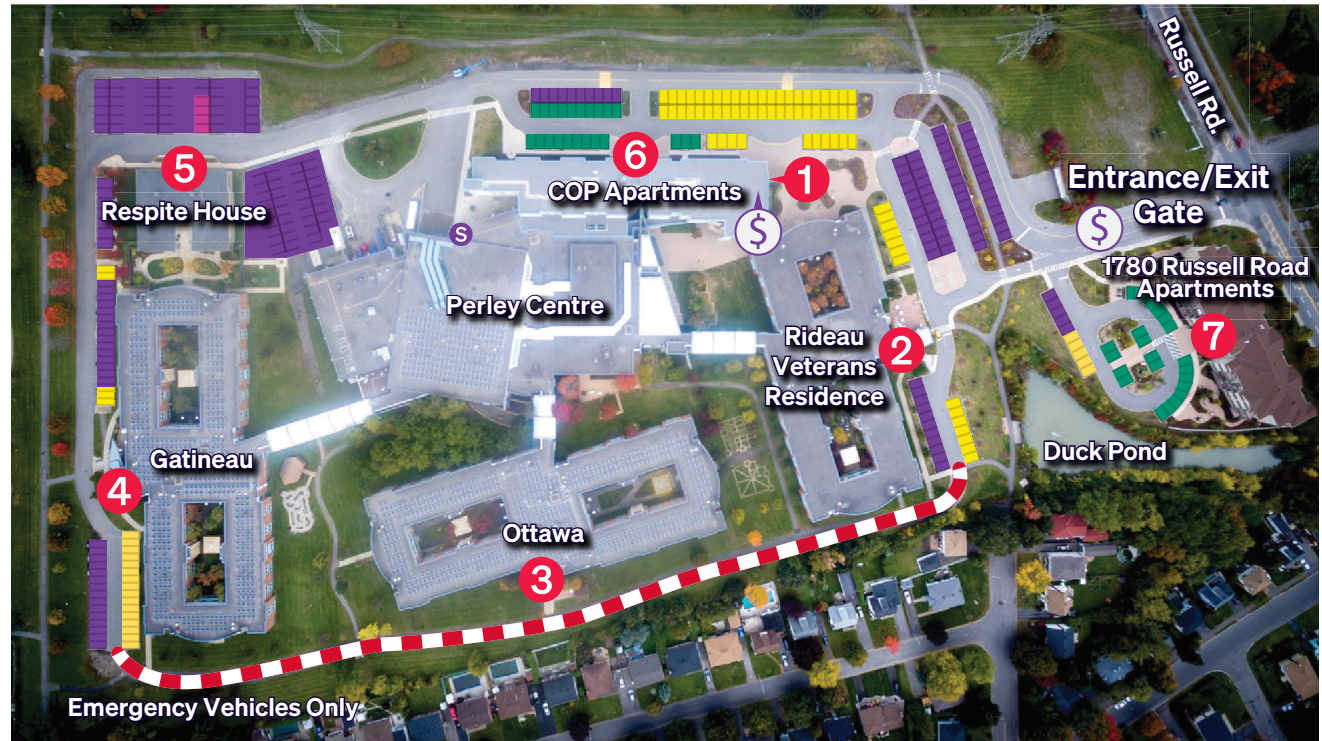
- 10 entries for \$67.02
- 20 entries for \$123.72
- 30 entries for \$170.12

No in/out privileges. Park for up to 24 hours from time of entry.

Monthly Parking

- Per vehicle: \$100*
- Full in/out privileges are available to monthly parking subscribers only.
- Park for up to 24 hours from time of entry.
- Due to limited parking spaces, only members of the Perley Health community can apply for monthly parking.
- A programmable electronic FOB is required for pay-as-you-go and monthly parking. FOBs are non-transferable. New and replacement FOBs are issued through the Support Services office (\$10, non-refundable.)

Parking and Buildings



Entrances

- | | |
|---|---|
| 1 Main Entrance (Perley Centre) Perley Health*
1750 Russell Road | 5 Respite House at Perley Health |
| 2 Rideau Veterans Residence | 6 Commissionaires Ottawa Place (COP)
1720 Russell Road |
| 3 Ottawa Residence | 7 1780 Russell Road
Apartments |
| 4 Gatineau Residence | S Staff Entrance |

Parking

- Apartment Tenants
- Staff, Students & Volunteers
- Visitors**
- Respite House at Perley Health Visitors

- Emergency Vehicles Only
- Parking Kiosk/Payment
- VISA
- MasterCard
- Interac

Please note that visitors are permitted to park in staff parking zones, if there are no available visitor parking spots.

All proceeds from parking are used to offset critical services for residents, tenants, caregivers and visitors.

Parking space is limited and reserved for use by Perley Health residents, tenants, their caregivers and visitors, our employees, volunteers, students, clinic staff and service personnel.

* All parking related fees are reviewed annually and adjusted to the cost of living.

Designated Caregivers to Perley Health's long-term care (LTC) residents are eligible for special rates and payment terms for parking.

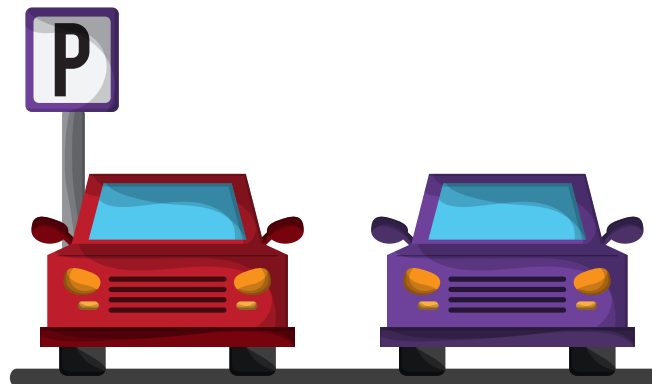
Long-term care residents are eligible to designate up to two (2) visitors to receive special parking privileges.

At the time of admission, a long-term care resident (or their Power of Attorney/Substitute Decision-Maker) may elect to identify a "Designated Caregiver". To qualify for the free or discounted parking benefit, you (or your Substitute Power of Attorney/Decision-Maker) must designate one beneficiary who will receive free parking or two beneficiaries to receive discounted parking. The choices are:

- One (1) free parking pass (value: \$100*, as of March 1, 2024) or
- Two (2) parking passes at 50% off the standard monthly parking rate (i.e., \$50*, as of March 1, 2024)

Full in/out privileges are available under this special benefit. Park for up to 24 hours from time of entry.

Note: Both options require the use of a programmable electronic FOB. FOBs are not transferable and there is a non-refundable \$10* fee per FOB.



All proceeds from parking are used to offset critical services for residents, tenants, caregivers and visitors.

As of 1/9/2023, any new LTC resident with a personal vehicle is required to pay for a monthly parking pass at the regular rate (\$100*, as of March 1, 2023). This will allow them to park for extended periods of time at Perley Health.

Additional information for LTC residents & visitors:

All family members, caregivers and other visitors are eligible for FREE parking for the first 30 minutes. Thereafter, our standard flat rate, multi-use and monthly parking rates apply.

Perley Health employees are not eligible for the Designated Caregiver benefit.

Who qualifies as a "Designated Caregiver"?

At the time of admission, long-term care residents and apartment tenants (or their Power of Attorney/Substitute Decision-Maker) may designate one (1) visitor for free parking or up to two (2) visitors for a 50% discount on the standard monthly parking rate.

Everyone except Perley Health staff and third-party caregivers who are eligible for reimbursement of parking expenses from their employer may qualify as a Designated Caregiver. Other terms and conditions apply.

See "Your Guide to Parking at Perley Health" brochure or visit us online at www.PerleyHealth.ca/parking-news for more information.

You may also visit or contact Support Services, 613.526.7170 x 2520, csantoro@perleyhealth.ca.

The Support Services office is open 8 am to 3:45 pm, Monday through Friday. The office is closed for lunch daily from Noon to 1 pm.



Parking Application Form

Please select which option you are requesting:

- Monthly Pass: \$100 per month
- Staff Payroll Deduct
- Pay-Per-Use Pass
 - 10 for \$67.02(\$6.70 per use)
 - 20 for \$123.72 (\$6.19 per use)
 - 30 for \$170.12 (\$5.67 per use)
- Discounted LTC Family Pass: \$50 per month

I am: Staff Volunteer Families and Friend Visitor LTC Resident Student

Name of Applicant (Last Name, First Name) Please Print _____
Mailing Address _____
Postal code _____ Telephone _____
License Plate # _____ Prov _____ Make & Colour _____
License Plate # _____ Prov _____ Make & Colour _____
Parking FOB# Office Use Only _____

LTC Residents, Families and Friends Section

Indicate one of the following: One Free Parking Pass Two Discounted Monthly Passes

Discounted monthly pass holders must be designated and approved by resident/POA.

Associated Residents Name, Building and Room # _____

SDM Approval:

Name Please Print _____ Signature _____ Date _____

Admission Office Approval:

Name Please Print _____ Signature _____ Date _____

Termination of Monthly Pass & Payroll Deduction Request

I request that my parking pass be terminated and monthly payroll deduction for parking charges also be terminated, effective: _____ Signature of Staff _____

Pass Returned: Yes No Exit Pass Given: Yes No

Lost Card

Lost Card Date Reported _____ New Card # _____ Paid _____ Receipt # _____

Important – Terms and Conditions

- Please note that a Security FOB will be issued as the physical parking pass. The FOB is non-transferable and a non-refundable deposit/replacement fee of \$10 will apply.
- A “Request for Issuance of Security FOB” form must also be completed. Pass holders are subject to Terms and Conditions outlined in the Fob request form.
- Please note pricing will be increased on an annual basis.
- For staff a notice period of **60 days** is required for cancellation of monthly passes.
- Once designated, individual holders eligible for free or discounted passes, cannot be transferred to another applicant for **6 months** from date of issue.
- Applicant can request a FOB and pick up the FOB from Support Services. The Support Services office is open 8 am to 3:45 pm, Monday through Friday. The office is closed for lunch daily from Noon to 1 pm.
- Questions/Comments:
Concetta Santoro: 613.526.7171 ext. 2520 or by email csantoro@perleyhealth.ca
- Perley Health is not responsible for loss or damage to vehicles or contents.
- By signing below, I am confirming that I have received and accepted the FOB under the above terms and conditions.

Signature of Applicant _____ Date _____

Office Use Only

Approved by: _____ Date _____

Issued by: _____ Date _____

Date Surrendered: _____ Reason: _____ Received by: _____



Request for Issuance of Security FOB

FOB#: _____

I am a (check one): Resident/Tenant Essential Care Giver/POA Client Staff/Volunteer

Last Name Applicant: _____ First Name Applicant: _____

Phone Number Applicant: _____

Resident/Tenant: Name: _____

Room/Location or Department: _____

(Please Print)

IMPORTANT – TERMS AND CONDITIONS

- Any member of the Perley Health community can purchase a FOB.
- Only one FOB is required to provide door access and for use in the Perley Health parking kiosk.
- To register for and activate a parking FOB, please visit (<https://www.perleyhealth.ca/parking-news>)
- Only the individual applicant can request a FOB and pick up the FOB from Support Services. The Support Services office is open 8 am to 3:45 pm, Monday through Friday. The office is closed for lunch daily from Noon to 1 pm.
- Only original approval signatures are accepted (no photocopies).
- There is a NON-REFUNDABLE \$10 fee for a FOB for all individuals, with the exceptions of eligible residents.
- Lost FOBs should be reported immediately to Support Services.
- A replacement fee of \$10 will be charged for all FOBs that are lost or misplaced.
- Damaged FOBs must be returned to Support Services. There is no charge for replacement.
- Each individual applicant is responsible for their FOB.
- FOBs are non-transferrable.
- FOBs permit each individual with only one entry and exit. It is not permitted to provide entry or exit to another person.
- FOBs are the property of Perley Health, and shall be returned upon resident discharge or staff departure from Perley Health, or in cases of misuse at the request of the Manager of Property Services.
- I understand that use of this FOB may result in electronic record keeping.
- By signing below, I confirm that I have received one FOB and that I will comply with all terms and conditions.
- Question/Comments: Concetta Santoro: 613.523.7171 ext. 2520 (csantoro@perleyhealth.ca)

Signature : _____

Date: _____

Received by: _____

Date: _____

Approved by: _____

Date: _____

Issued by: _____

Date: _____

Date Surrendered: _____

Reason: _____

Received by: _____

Cash

Debit

Credit

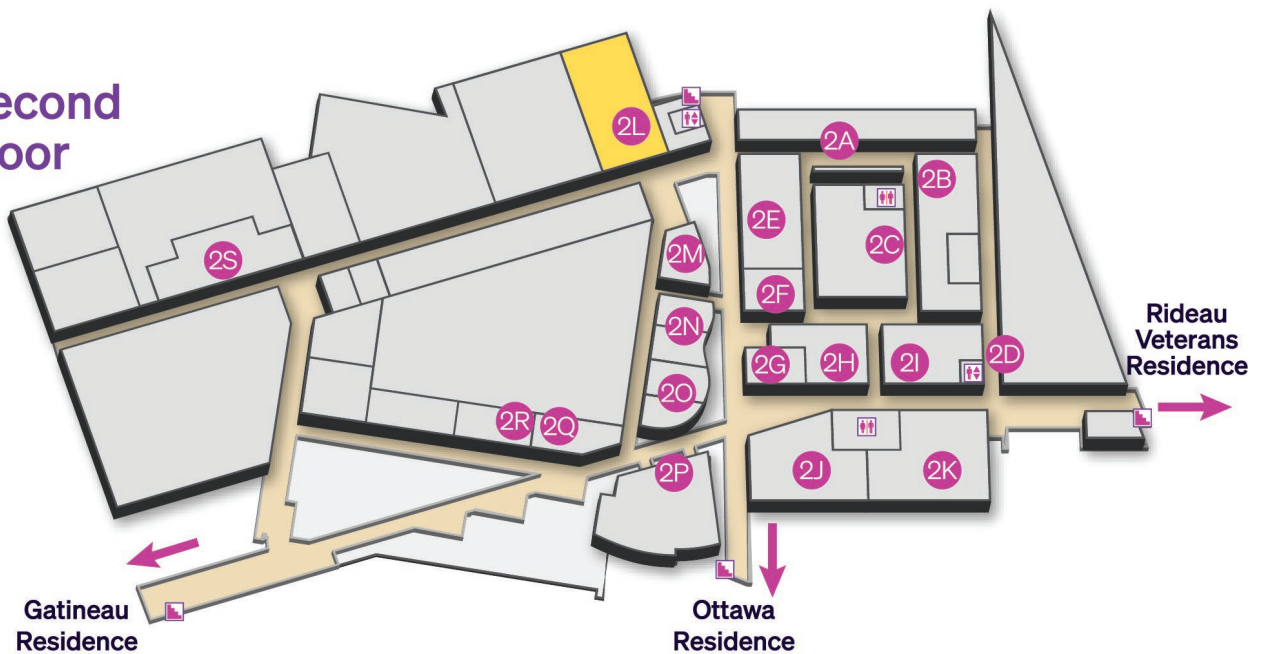
For Office Use Only

Support Services Dept. Hours:

The Support Services office is open 8 am to 3:45 pm, Monday through Friday.
The office is closed for lunch daily from Noon to 1 pm.

- Please return this signed and completed form to the Support Services.
- 2L (Support Services) on map: https://bit.ly/maps_essential_information

Second Floor



- Question/Comments:
Concetta Santoro: 613.523.7171 x 2520 (csantoro@perleyhealth.ca)