

Your Guide to Parking at Perley Health

Recognizing the value of social interaction to the health and well-being of Perley Health residents and tenants, special discounted parking rates have been established for frequent parking users, including residents, tenants, eligible family members and other visitors and caregivers. (See one of the special inserts for details.)

To simplify matters, we've standardized rates – including FREE PARKING for all users for the first 30 minutes.

We're also introducing secure, new Tap & Go® technology to speed payment at the new, all-weather gates and parking terminals.

The option is yours!

- ...Pay at the gate
- ...Pay at the kiosk
- ...Get a reloadable electronic FOB



And, we've introduced a secure, new cashless payment system to make it even simpler.



Perley Health residents, tenants, staff and designated family members, caregivers and visitors are also eligible for payment at source. (See one of our "Stakeholder" inserts or online for more details and additional "How to" information.)

Questions?

Visit us online at PerleyHealth.ca/parking-news or contact Support Services, 613-526-7170, ext. 2520, csantoro@perleyhealth.ca.

The Support Services office is open Monday to Friday from 8 am to 4 pm (closed daily from noon to 1 pm and on weekends and statutory holidays.)

Comprehensive terms for Parking Services are available at PerleyHealth.ca/parking-news and upon request from Support Services (for residents) and Senior Living (for tenants).

Perley Health is one of the largest and most progressive long-term care homes in Ontario and a centre for research, education, and clinical innovation. Our Centre of Excellence in Frailty-Informed Care™ conducts and shares the practical research needed to improve care.

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If you have any questions or suggestions, please email info@perleyhealth.ca. Thank you.

PerleyHealth.ca

Your Guide to Parking at Perley Health

New Parking Rates Effective January 9, 2023

Perley Health Parking Rates

(Effective January 9, 2023)

The first 30 minutes is FREE!

No need to worry about pick-ups, drop-offs or deliveries. There's NO CHARGE for the first half hour. Thereafter, the standard parking rates detailed below apply.*

Flat Rate Fee

- First 30 minutes: FREE
- After 30 minutes: \$12

Note: No in/out privileges.

Park for up to 24 hours from time of entry.

Our Best Pay-as-You-Go Deal!

Get one of our new, programmable electronic FOBs at the Support Services office and pay-as-you-go. Top it up as required at any of the parking gates or at the parking kiosk in Perley Centre.

- 10 entries for \$65
- 20 entries for \$120
- 30 entries for \$165

No in/out privileges. Park for up to 24 hours from time of entry.

Monthly Parking

- Per vehicle: \$97*
- Full in/out privileges are available to Monthly Parking subscribers only.
- Park for up to 24 hours from time of entry.
- Due to limited parking spaces, only members of the Perley Health community can apply for Monthly Parking.
- A programmable electronic FOB is required for Pay-as-You-Go and Monthly Parking. FOBs are non-transferable. New and replacement FOBs are issued through the Support Services office (\$10, non-refundable.)

Parking and Buildings



Entrances

- 1 Main Entrance (Perley Centre) Perley Health
1750 Russell Road
- 2 Rideau Veterans Residence
- 3 Ottawa Residence
- 4 Gatineau Residence
- 5 Respite House at Perley Health
- 6 Commissionaires Ottawa Place (COP)
1720 Russell Road
- 7 1780 Russell Road
- S Staff Entrance

Parking

- Apartment Tenants
- Staff, Students & Volunteers
- Visitors
- Respite House at Perley Health Visitors

Emergency Vehicles Only

Parking Kiosk/Payment



All proceeds from parking are used to offset critical services for residents, tenants, caregivers and visitors.

Parking space is limited and reserved for use by Perley Health residents, tenants, their caregivers and visitors, our employees, volunteers, students, clinic staff and service personnel.

* All parking related fees are reviewed annually and adjusted to the cost of living.

Senior Living apartment tenants, their caregivers and guests are eligible for a range of exclusive parking benefits.

For EXISTING APARTMENT TENANTS (as of May 31, 2022), all FREE and other parking benefits are unchanged. Visit the Senior Living office for details and assistance.

Parking benefits for all NEW SENIOR LIVING TENANTS (as of June 1, 2022) must first be approved. New tenants must first visit the Senior Living office to learn how to select from one of two optional benefits:

Option #1: FREE Parking for One (1) Designated Caregiver Vehicle + Five (5) Complimentary Parking Passes per Week

Option #2: DISCOUNTED Parking for Two (2) Designated Caregiver Vehicles (at 50% of the regular monthly parking rate*) + 5 Complimentary Parking Passes per Week

Who qualifies as a Designated Caregiver?

Most of your family members, friends, caregivers and other frequent visitors may use one of the Complimentary Parking Passes. To qualify for the FREE or DISCOUNTED parking benefit, post-May 31, 2022 leaseholders (or their Substitute Decision-Maker/Power of Attorney) must designate one beneficiary who will receive FREE parking or up to two beneficiaries to receive DISCOUNTED parking.

NOTE: These benefits are a privilege extended to qualified tenant visitors only. Benefits are non-transferable.

Who does NOT qualify as a Designated Caregiver?

Any caregiver eligible for reimbursement of parking charges from their employer and all Perley Health employees do not qualify for these benefits.

*As of January 9, 2023, the monthly parking rate for tenants is \$97, HST included. Other terms and conditions apply.

Where can I get these benefits and more information?

For tenants who have signed a lease BEFORE June 1, 2022, please continue to pick up your complimentary parking passes from the Senior Living office.

For tenants who have signed ON or AFTER May 31, 2022, your complimentary parking passes are available through Support Services. Arrangements to Designate Caregivers for FREE or DISCOUNTED parking must be approved by the Senior Living office first, then processed by Support Services during regular office hours (M-F, 8 am to 4 pm.) The Support Services office is closed daily from noon to 1 pm and on weekends and statutory holidays.

What other options are available to my visitors and guests?

All residents, tenants, caregivers, visitors and staff may take advantage of FREE PARKING for the first 30 minutes PLUS our standard flat-rate, multi-use, pay-as-you-go and monthly parking rates.

What else do I need to know?

- Changes to Caregiver Designations are limited to once every six months.
- Complimentary Parking Passes are valid for one-time use only (i.e., no in/out privileges.)
- The FREE and DISCOUNTED monthly parking benefits include full in/out privileges.
- Use of an electronic FOB is mandatory for registered FREE and DISCOUNTED monthly parking beneficiaries.
- FOBs are non-transferable. A non-refundable \$10** charge applies for each FOB or replacement.
- All parking areas are monitored by video and by staff during regular rounds of the property.
- Parking on the Perley Health property is limited to members of the Perley Health community. Parking while accessing nearby facilities is strictly prohibited. Non-compliant vehicles may be ticketed, towed and/or impounded.

**Parking rates/terms are reviewed annually and adjusted on the anniversary of a tenant's lease.

Additional information:

Visit us online at PerleyHealth.ca/parking-news for more information.

You may also visit or contact Support Services, 613-526-7170, ext. 2520, csantoro@perleyhealth.ca.

(Office is closed daily from noon to 1 pm and on weekends and statutory holidays.)





Parking Application Form

General Information

Current pricing structure:

- Monthly Pass: **\$97** per month
- Pay-Per-Use Pass
 - 10 for **\$65 (\$6.50 per use)**
 - 20 for **\$120 (\$6.00 per use)**
 - 30 for **\$165 (\$5.50 per use)**
 - Discounted LTC Family Pass: **\$48.50** per month (pending approval)

I am: Staff Volunteer Families and Friend Visitor LTC Resident

Name of Applicant (Please Print: Last Name, First Name) _____

Mailing Address _____

Postal code _____ Telephone _____

License Plate # _____ Prov _____ Make & Colour _____

License Plate # _____ Prov _____ Make & Colour _____

Parking FOB# *Office Use Only* _____

Staff/Volunteer/Visitor Section

Indicate one of the following: Monthly Pass or Pay-Per-Use Pass

Department _____

Activation Date *Office Use Only* _____

LTC Residents, Families and Friends Section

Indicate one of the following: One Free Parking Pass Two Discounted Monthly Passes
 Additional Monthly Pass at Full Price Pay-Per-Use Pass

Free and discounted monthly pass holders must be designated and approved by resident/SDM.

Associated Residents Name, Building and Room # _____

SDM Approval:

Name *Please Print* _____ Signature _____ Date _____

Admission Office Approval:

Name *Please Print* _____ Signature _____ Date _____

Termination of Monthly Pass & Payroll Deduction Request

I request that my parking pass be terminated and monthly payroll deduction for parking charges also be terminated, effective: _____ Signature of Staff _____

Pass Returned: Yes No Exit Pass Given: Yes No

Lost FOB

Lost FOB Date Reported _____ New FOB # _____ Paid _____ Receipt # _____

Important – Terms And Conditions

- Please note that a security FOB will be issued as the physical parking pass. The FOB is non-transferable and a non-refundable deposit/replacement fee of \$10 will apply.
- A “Request for Issuance of Security Fob” form must also be completed. Pass holders are subject to Terms and Conditions outlined in the FOB request form.
- Please note pricing will be increased on an annual basis.
- For staff a notice period of **60 days** is required for cancellation of monthly passes.
- Once designated, individual holders eligible for free or discounted passes, cannot be transferred to another applicant for **6 months** from date of issue.
- Applicant must make arrangements to pick up their own pass in person from Support Services during regular office hours (Monday-Friday 8am-4pm) excluding stat holidays.
- Questions/Comments:
Concetta Santoro: 613.526.7171 ext. 2520 or by email csantoro@perleyhealth.ca
- Perley Health is not responsible for loss or damage to vehicles or contents.
- By signing below, I am confirming that I have received and accepted the fob under the above terms and conditions.

Signature of Applicant _____ Date _____

Office Use Only

Approved by: _____ Date _____
Issue by: _____ Date _____
Date Surrendered: _____ Reason: _____ Received by: _____



Request for Issuance of Security Fob

FOB#: _____

I am a (check one): Resident/Tenant Essential Care Giver/POA Client Staff/Volunteer

Last Name Applicant: _____ First Name Applicant: _____

Phone Number Applicant: _____

Resident/Tenant: Name: _____

Room/Location or Department: _____

(Please Print)

IMPORTANT – TERMS AND CONDITIONS

- ✓ Requestor MUST make arrangements to pick up their own fob in person from Support Services during regular office hours (Monday to Friday 8am-4pm).
 - Question/Comments: Concetta Santoro: 613.523.7171 ext. 2520 (csantoro@perleyhealth.ca)
- ✓ Current Picture Identification will be required at time of pick up with EVERY key fob issuance form.
- ✓ Only original approval signatures (No Photocopies) will be allowed for security reasons.
- ✓ For, Essential Care Givers, POA's, and Clients there is a NON-REFUNDABLE \$10 fee to receive a fob, payable at the Support Services Office. Staff members are exempt. Residents who are eligible for a fob will not be required to pay.
- ✓ Lost FOB's are to be reported immediately upon discovering loss.
- ✓ For all users: If a fob is lost, a replacement fee will be charged and must be paid prior to issuance of a new (currently \$10 per fob payable at the Support Services Office). Damaged Fobs will be replaced free of charge. Fees subject to change.
- ✓ Requestors are solely responsible for each fob they sign for and FOBs are non-transferrable.
- ✓ It is the recipient's responsibility to ensure that they do not let anyone else (outside of their party) In or Out exit doors where they have swiped.
- ✓ Fobs are the property of Perley Health, and shall be returned upon resident discharge or staff departure from Perley Health, or in cases of misuse at the request of the Manager of Property Services.
- ✓ I understand that use of this fob may result in my access to the building being tracked
- ✓ By signing below, I am confirming that I have received and accepted the fob under the above terms and conditions.

Signature : _____

Date: _____

Received by: _____

Date: _____

Approved by: _____

Date: _____

Issued by: _____

Date: _____

Date Surrendered: _____

Reason: _____

Received by: _____

Cash

Debit

Credit

For Office Use Only