

## Parking Updates

July 12, 2021 - Ottawa, Ontario

In his latest video, CEO Akos Hoffer spoke about the parking issue.

Watch video: <a href="https://www.perleyrideau.ca/future-of-caring">https://www.perleyrideau.ca/future-of-caring</a>

We have an update.

# U-turn on the Perley Rideau parking strategy

As promised, we've gone back to the drawing board on our new parking strategy.

Over the summer we will be consulting with more residents, families and other stakeholders on the best ways to make the Perley Rideau campus more accessible at the same time as we ensure that our revenues offset the cost of providing proper parking services.

Watch for our parking questionnaire later this summer!

#### **FAOs**

### Q1: Will parking fees be going up?

**A1:** New rates for staff have already been communicated. Later this summer, we will be consulting again with other stakeholders on the best ways to make the Perley Rideau campus more accessible while ensuring that our revenues offset the cost of providing proper parking services.

## Q2: What about caregivers and others?

**A2:** The new rates for parking will be guided by the principles of fairness and equity. But, before we lock those rates in, we'd like to hear more from stakeholders.

### Q3: How much of an increase are you considering?

**A3:** We're still crunching the numbers and are examining a variety of financial scenarios to ensure we can provide proper parking services.

# Q4: Will family members have to pay each time they come to pick me up and drop me off?

**A4:** We're hoping to reserve a number of spots for pickups and drop-offs. We'll be better able to answer that question once we've analyzed the results of the coming consultations.

Together, we improve the well-being of the people we serve.

www.PerleyRideau.ca



#### Q5: When will the changes take effect?

A5: We're not going to rush things. If all goes well, we hope to be ready early in the New Year.

Q6: The parking system you had proposed was complicated, particularly for those of us who aren't computer-savvy. Is the new system going to be any simpler?

**A6:** Our team is reassessing all aspects of the new parking system, particularly cost and ease of use. We're also exploring options on how we may assist individuals experiencing hardship.

Q7: I have some thoughts/ideas/comments I'd like to share. Where can I send them?

A7: Constructive input is always welcome! Feel free to send your comments to info@prvhc.com.

**Q8:** Will the gate be coming back?

**A8:** No. The gates will be gone for good.

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The Perley and Rideau Veterans' Health Centre is one of the largest and most progressive long-term care homes in Ontario. In addition to the 450 long-term care beds for Veterans and members of the public, the Perley Rideau campus includes a Seniors Village with 139 independent-living apartments. It employs a staff of more than 850.