



Date	Thursday March 19, 2026
Time	7:00 PM
Location	Zoom

Topics	
1	Welcome
	<p>Welcome by Heather Moxley. A special welcome to all the new to Perley Health Family members.</p> <ul style="list-style-type: none"> - Please note that the meeting was late starting due technical challenges. Apologies to anyone who was unable to join.
2	Management Update
	<p>Mary Boutette, Chief Operating Officer</p> <ol style="list-style-type: none"> 1. Mary encourages all family members to engage with the team providing care to your loved one. Each building is supported by a Residence Care Manager – Kerry Tubman (Gatineau), Alexandra Schram (Rideau), and Stephanie Kim (Ottawa). Each building also has a PSW Supervisor Barbara Wilson (Gatineau), Colleen Summerton (Rideau), and Jean Petit (Ottawa). Support Services is located on the second floor and led by Lorie Stuckless. A couple of key members of that team are Alannah Hazelwood – Food, Nutrition, and Housekeeping; and Frank Chamberlain, Plant and Facilities. Additionally, within the Administrative area of the second floor you will find Mary’s office, Rachel de Kemp, the Director of Nursing along with others. 2. Staffing updates – the staff allocation remains constant. The impact of the float pool reassignment is almost complete. Currently the staff turnover rate is 8-9%, substantially lower than the peak. 3. Easter lunch – the Cafeteria will be hosting a special Easter lunch. Watch the bulletin boards and Recreation updates to see how to reserve. Each unit will also have a special Easter meal.
3	Key Discussion 1
	<p>Katrin Spencer, Vice-President, Strategy and Business Development</p> <ol style="list-style-type: none"> 1. Intergenerational Early Learning Centre

	<ul style="list-style-type: none"> - Currently being built on the 1st floor at the intersection near the Boutique and Pharmacy. 83% complete – currently working on millwork, drywall and fittings. The temporary wall will likely be removed by the end of the month letting all see into the space and watch the progress. - The centre will be run by Andrew Fleck Childcare Services. There will be opportunities for residents and tenants to engage with the children. Choices will be available for the degree of engagement. - Likely a staggered opening mid to end of June for the 49 infants, toddlers and preschoolers. - 99% of the parents are staff at Perley Health. <p>2. Long Term Care Expansion</p> <ul style="list-style-type: none"> - Wait lists for Long Term Care in Ottawa, in particular, are lengthy. - Plan and design are currently underway for an additional 120 Long Term Care Beds at Perley Health. - The new building would be located in the greenspace and will connect to the main centre in the Gatineau link. It will be 6 stories high and use a small home approach. - Earliest shovel in the ground would be Fall of 2027, with occupancy in 2029. - A preliminary survey to identify questions and concerns provided 105 responses from residents, tenants, families, staff, volunteers, neighbours and those on the waitlist. - Key concerns identified were 1) loss of green space/trees and 2) parking. With this advance information it will be possible to plan for these changes. - There will be a design engagement session on April 20th. There re definitive Long Term Care directives about the building but it would be very advantageous to work with the families and resident on the softer elements of the spaces.
4	Key Discussion 2
	<p>Melissa Norman, Director, Quality and Interprofessional Care</p> <ul style="list-style-type: none"> - Melissa provided an update on the 2025 Quality Improvement program with a view to those projects continuing into 2026 or completing. If you are interested in getting engaged in any of the projects please contact Melissa as they are often looing for families to participate. - Melissa also provided the highlights of the 2025 Family Survey. - Please see attached presentation for more details.
5	Wrap up

Thank you very much for attending and reading the notes. Should you have any questions please do not hesitate to get in touch.

Familycouncil.perleyhealth@gmail.com

The next meeting will be Thursday, April 16th, 7PM over Zoom.