



Perley Health Community of Care Expansion What We Heard Report



Perley
Health

Community of Care



Site concept location



Introduction

Between December 2025 and March 2026, we invited residents, staff, and neighbours to share their views through a community survey. This feedback ensures that our community remains at the heart of Perley Health's expansion.

This outreach followed the Board of Directors' 2025 approval of a six-storey long-term care residence adding 120 new long-term care beds located in the courtyard adjacent to the link between the Gatineau residence and the cafeteria. This expansion will help address a critical public waitlist for long-term care and contribute to Perley Health's strategic goal of doubling the number of people served by 2035. Through this project and throughout Perley Health, we aspire to provide the highest quality of life for our community, a mission fueled by the vital support of the Perley Health Foundation.

This 12-question survey employs mixed formats to capture demographics, assess impacts, and gather community feedback on specific and general topics, ensuring that the voices of stakeholders and their lived experiences directly inform the project's planning phase.

The survey also asked about the most effective ways to communicate and engage with our community. The insights gathered provide a roadmap for future community engagement and will help ensure that the new building – and surrounding areas – provide a warm, dignified, and collaborative environment for everyone.

To ensure accessibility and inclusion for all community members, the survey was distributed through a dedicated project hub (PerleyHealth.ca/expansion) and made available in paper copies deposited in a conveniently located drop-box.

Outreach and awareness efforts were extensive, sharing the news in the Perley Post resident newspaper, email announcements and reminders to more than 1700 recipients and Perley Blog. Thanks also to Councillor Marty Carr, Ward 18 (Alta Vista), for broadly sharing this news with constituents.

These efforts resulted in significant engagement from the community, yielding more than 2,000 webpage views from 1617 unique viewers. There were 172 surveys submitted - 149 online surveys and 23 paper surveys - including 152 feedback comments.

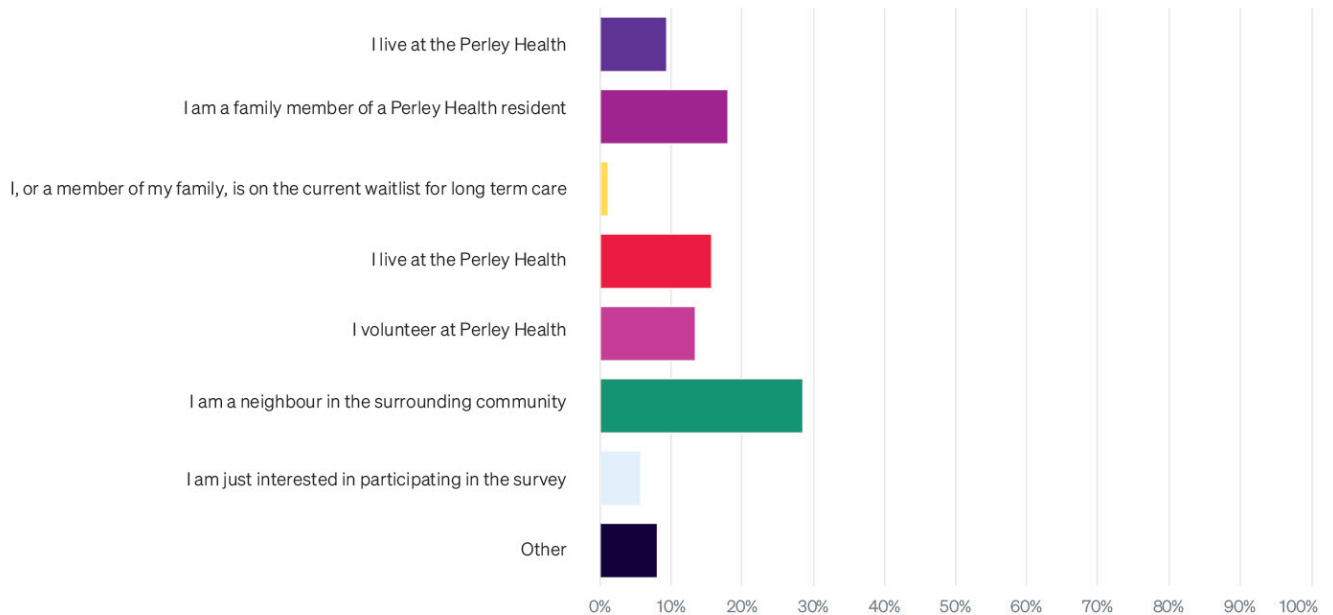
Findings

The community engagement process revealed widespread support for the new long-term care residence, anchored on a recognition of the urgent need for senior care. Respondents identified the expansion as a critical need to address a Perley Health waitlist that exceeds 1,200 individuals. Respondents have strong connections to Perley Health, where 43% described the campus as a cornerstone of their daily lives. The community maintains a realistic outlook on this growth and recognize that the project’s long-term dividends outweigh the temporary inconveniences that may result from construction.

Stakeholders also identified specific areas requiring focus to preserve the campus's unique appeal and minimize the community impact. More than 70% of participants expressed concern that removing trees and the gazebo could impact resident well-being, although they expressed their confidence that these impacts can be addressed through the creation of new green spaces and planting of trees. More than one-third of respondents emphasized that restoring outdoor paths is essential to maintaining the current standards. Survey responses also highlighted existing parking and traffic congestion that should be addressed to prevent negative impacts nearby and on the campus. Here are the survey questions and responses.

Question 1

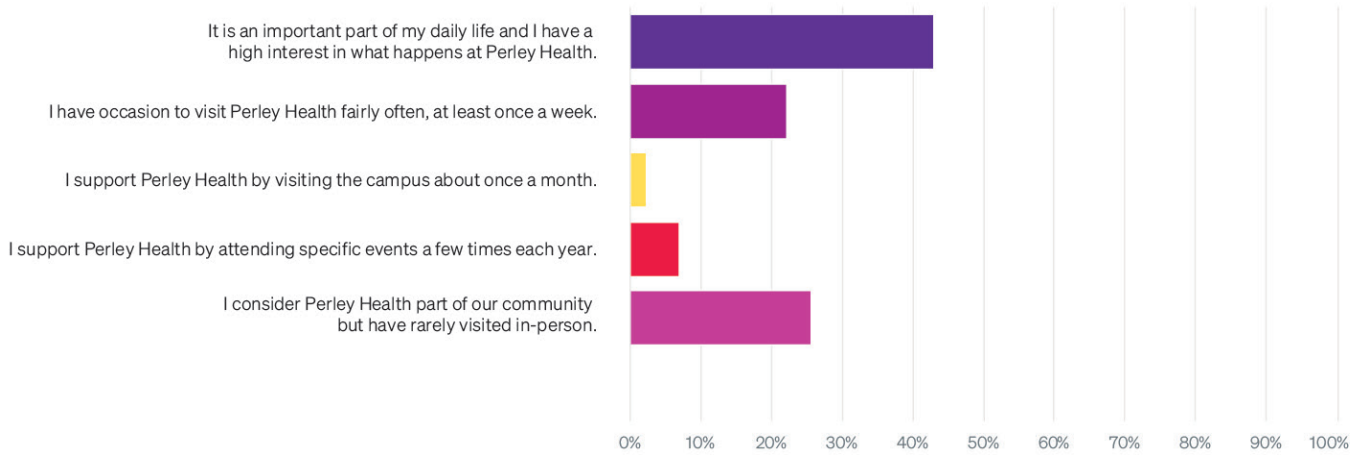
Thank you for taking the time to complete this survey. Perley Health is working through the design of a new long-term care wing to support 120 new residents from our waitlist of over 1200 people. What is your primary interest in this project? (Select one)



172 responses | 13 comments

Question 2

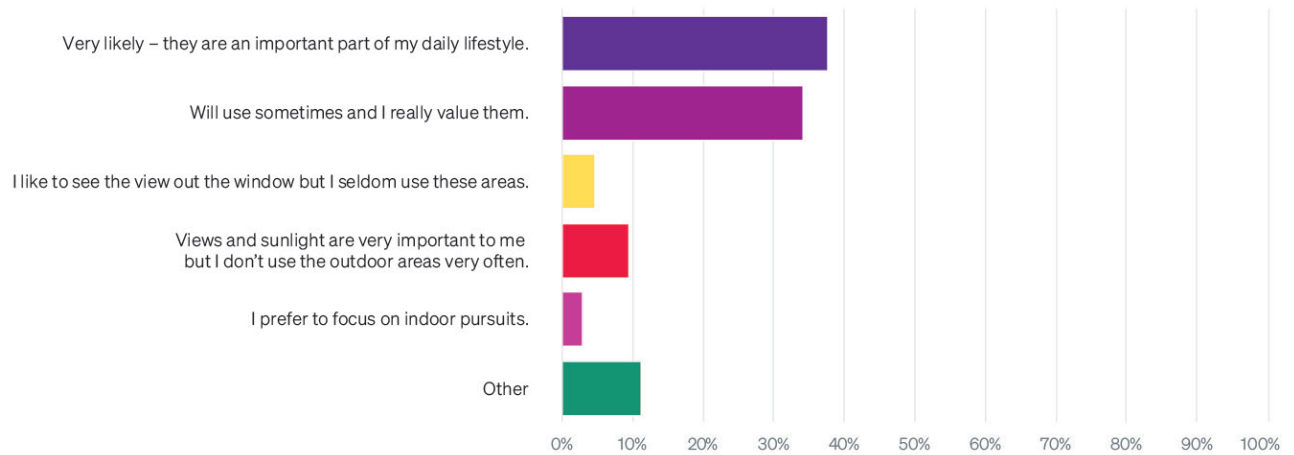
Overall, what best describes your relationship to Perley Health? (Select one)



172 responses

Question 3

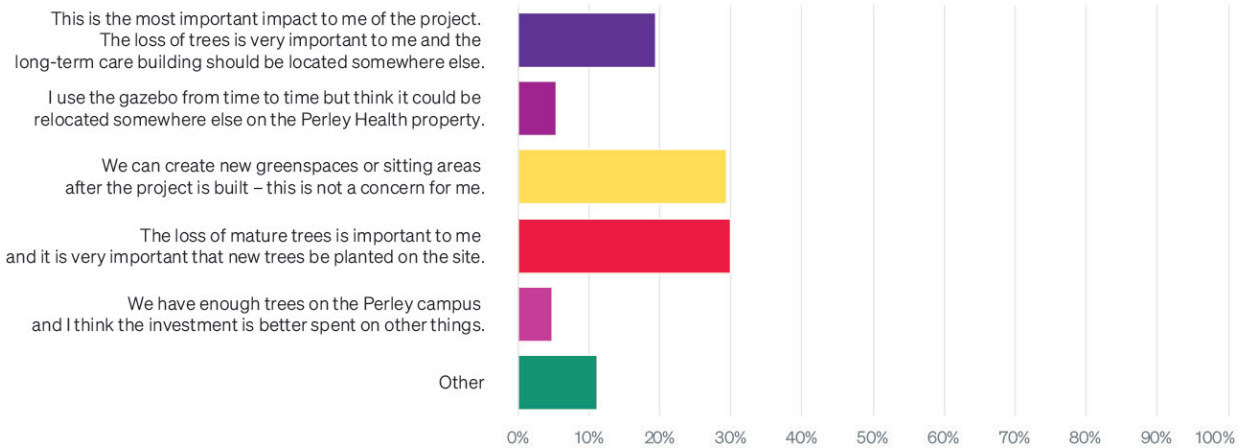
How likely are you to use outdoor pathways, sitting areas or other amenities on the Perley Health campus? (Select one)



170 responses | 17 comments

Question 4

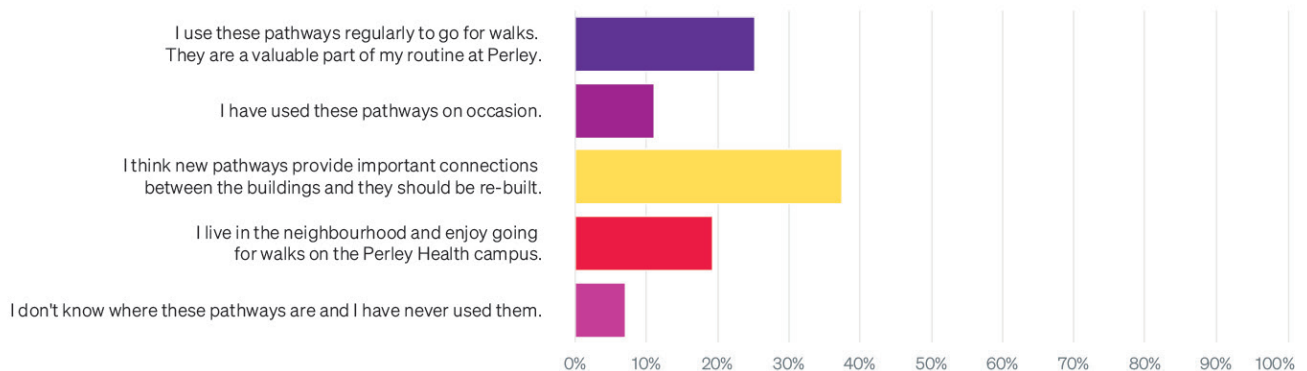
Our architecture and design teams are looking at the design of the new long-term care residence and location. We know that trees, the gazebo and some outdoor areas will be disturbed as a result of this construction and expansion. How important is the loss of trees and the gazebo to you? (Select one)



170 responses | 19 comments

Question 5

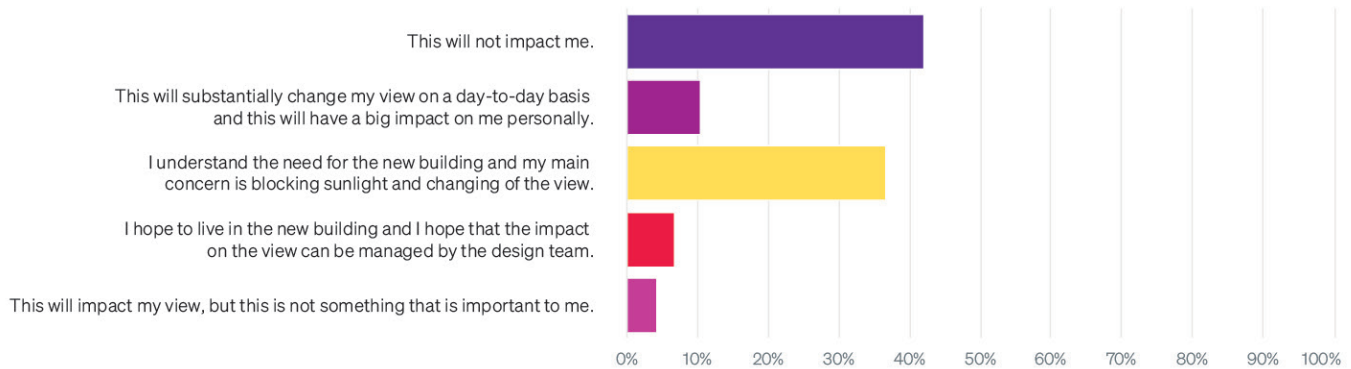
As part of this new expansion there will be a new opportunity to re-build some of the outdoor pathways and plant new trees. Please identify what best describes the pathways for you (Select one)



171 responses

Question 6

The new long-term care building will have an access from the link between the Gatineau Residence and Perley Centre, the main hub. This will change the view from the cafeteria as well the Gatineau link and from some of the surrounding buildings. How important are changes in view? (Select one)



164 responses

Question 7

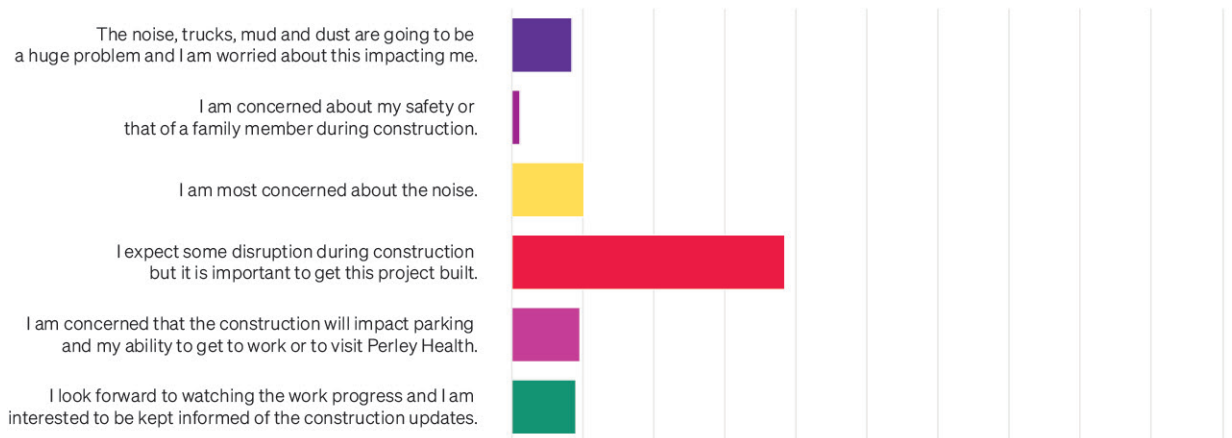
Building new long-term care beds will help to support Perley Health and will benefit from our existing programs, staff and community spaces. What would best describe your reaction to the proposal (Select those that apply):



167 responses

Question 8

Construction of the new long-term care addition is expected to start in late 2026, with new residents expected to move in by end of 2028*. During the construction phase there is expected to be some disruption and noise on the outside of the buildings. What best describes your thoughts on the construction period: (Select one)

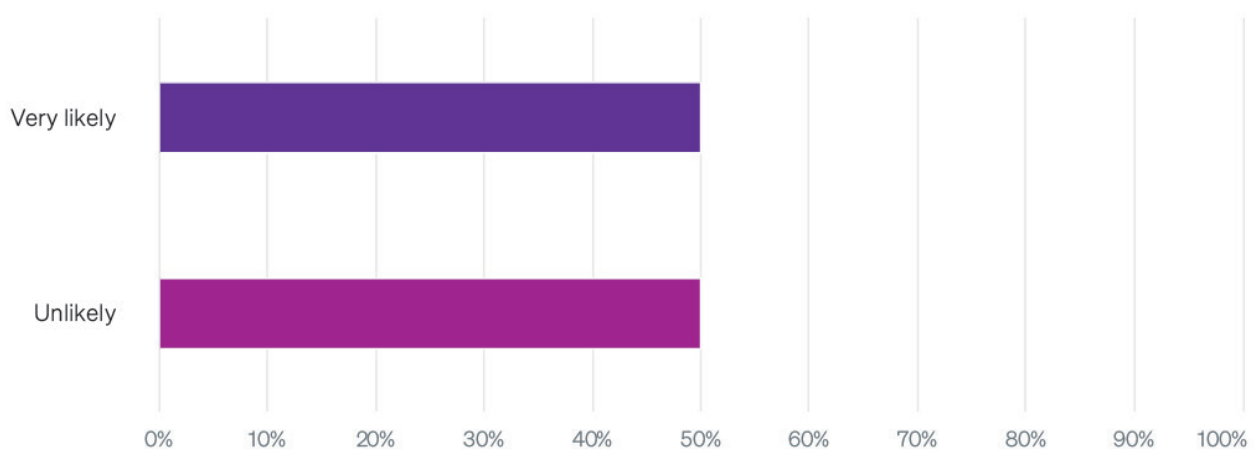


166 responses | 18 comments

*Post Survey Update: As of April 2026, construction is projected to start Q2 2027, occupancy is currently targeted for 2029.

Question 9

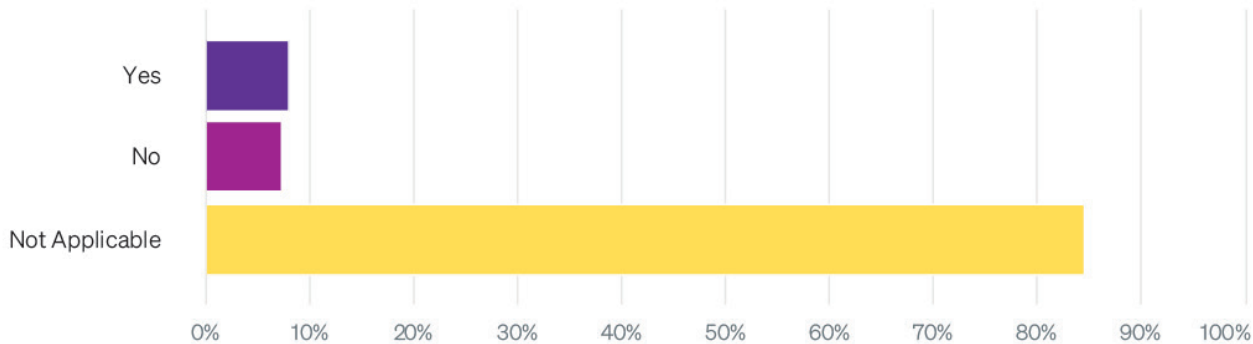
How likely are you to participate in a pop-up event or coffee hour to hear project updates or learn about the project as it progresses.



166 responses

Question 10

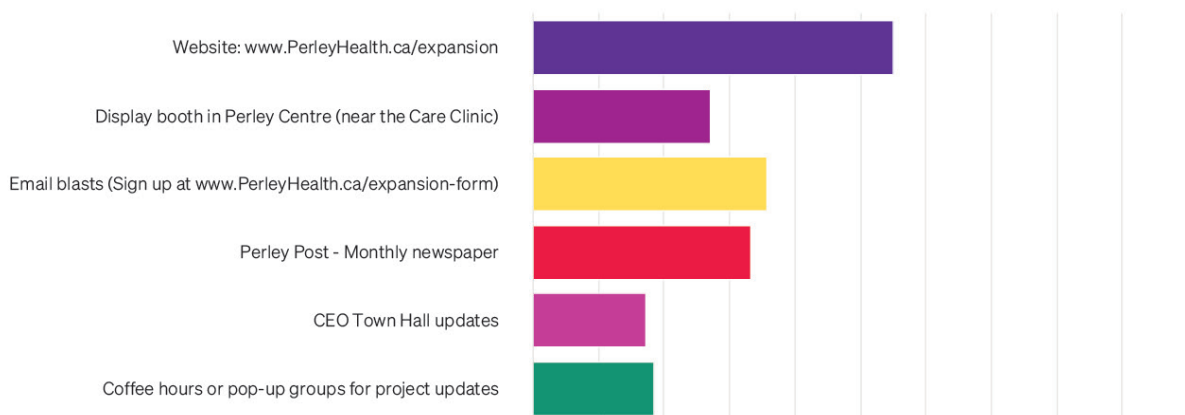
If you are a resident at Perley Health, do you have a particular interest in architecture, construction, interior design and are you interested in participating in workshops or activities related to the Perley Health expansion project?



163 responses

Question 11

What is the best way to keep you informed about the Perley Health expansion project?



162 responses

Question 12

Please share any other ideas, thoughts or comments you have about the Perley Health expansion project.

87 comments

While the initial community survey is now closed, your voice remains important. These insights will help shape the design of the building and its surrounding spaces as we target a 2029 opening date.

We invite the community to stay connected. Please visit our dedicated webpage for the latest project milestones.

Stay Informed: Register to receive updates at PerleyHealth.ca/expansion