

Between Us... BRIEFLY

*Newsletter for Residents, their Family and Friends, Staff and
Volunteers of the Perley and Rideau Veterans' Health Centre*

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New CEO for Health Centre



I am pleased to announce that **Akos Hoffer** has accepted the position of Chief Executive Officer for The Perley and Rideau Veterans' Health Centre effective immediately.

As we informed you earlier this year, the Health Centre Board of Directors decided to conduct a comprehensive national search for Greg Fougere's replacement to ensure that Perley Rideau has the best CEO for the future. For many of you who have worked with Akos, this announcement comes as no surprise.

Akos joined Perley Rideau in 2008. In July 2012, he assumed the responsibilities of Chief Operating Officer. He has been responsible for long-term care operations and has provided leadership in quality improvement, infrastructure renewal and sustainability efforts. At the same time, he established strong relationships with many of our key stakeholders.

Akos is a Certified Health Executive with more than 15 years of leadership experience gained working in a variety of sectors. Prior to joining Perley Rideau, Akos worked at a professional association following several years in benefits consulting. An active volunteer, he serves as a board member for VHA Health and Home Support and QHN.ca. Akos is Past Chair of the Eastern Ontario Chapter of the Canadian College of Health Leaders. He is a judge on both The Ottawa Hospital and Canadian College of Health Leaders' quality awards programs and is a member of several advisory committees.

Akos holds a Master in Health Science (Health Administration) from the University of Toronto and a Bachelor of Arts (Industrial Relations) from McGill University.

The Board of Directors is looking forward to working closely with Akos to continue the implementation of our strategy and to ensure we remain valued by the community we serve.

Much has been accomplished. With your help, we will achieve even more. Please give Akos all of your support.

A handwritten signature in blue ink, appearing to be 'Akos Hoffer', written in a cursive style.

"Together we improve the well-being of the people we serve."

Message from Akos Hoffer

Perley Rideau plays such an important role in Ottawa. It is a great honour to have been selected as CEO. The coming years hold great potential as we continue the Health Centre's transformation into a Seniors Village. I have been a strong supporter of our vision since it was introduced in 2010 and I am committed to seeing it through to completion.

Our motto, *"Together we improve the well-being of the people we serve"* truly captures the spirit of Perley Rideau. Our motto has guided many of our major decisions, including the introduction of new programs, the development of our seniors' apartments and other important projects. Ongoing collaboration and new partnerships will be key to achieving our vision. A prime example is the relationship we have developed with the South-East Ottawa Community Health Centre, laying the groundwork for a primary care clinic in the Seniors Village.

Without a doubt, one of Perley Rideau's biggest challenges will be adapting to our changing veterans' population. We are fortunate to have a highly committed Board of Directors and a talented leadership team. Together, we are committed to developing and implementing a transition strategy that best meets the needs of the communities we serve.

I am passionate about creating the best possible experience for our residents, clients and tenants. This will mean ongoing collaboration on many fronts, including quality, safety and the

development of innovative approaches to care. I want us all to succeed and I will work hard to support our staff and volunteers in what is often a challenging job. On a personal note, I can certainly relate to the rewards and challenges of balancing our work responsibilities with family life.

As we work together to transform Perley Rideau into a Seniors Village, let's continue to listen to those we serve and keep everyone informed of our plans and progress.

Perley Rideau Vision

An Advanced Health Centre for Seniors which will be a valued, sustainable centre for quality care, serving the elderly and their families. Building on our traditional expertise in Long-Term Care, we will expand the programs and services offered, along the continuum of care, in order to meet the evolving needs of the seniors' community, to enhance residents' quality of life and to support aging at home. We see the Perley Rideau as a leader in the treatment of dementia, offering opportunities for the training and development of health care professionals and workers. In time, this should present opportunities to engage in selective applied research in dementia-related areas. In adapting to the demands of a changing health care environment, we will seek innovative solutions while honouring our Veterans and the community we serve.

"Together we improve the well-being of the people we serve."