



Date	Thursday March 20, 2025
Time	1:30 PM EST
Location	Games Room

Topics	
1	Welcome and updates
	Welcome by Heather Moxley. A special welcome to all the new to Perley Health Family members.
2	Management Update
	<u>Mary Boutette</u> , Chief Operating Officer. Mary encourages all family members to engage with the team providing care to your loved one. Each building is supported by a Residence Care Manager – Kerry Tubman (Gatineau), Sam Diceman (Rideau), and Stephanie Kim (Ottawa). Each building also has a PSW Supervisor.
	Highlight of some special events – International Day of Happiness, currently being celebrated in the Cafeteria, primarily intended as an event for staff but all are welcome to join in.
	Update on Intergenerational Programming – The work to create a daycare on site with Andrew Fleck Childcare continues. Staff will have priority access for childcare. The project has been approved for the \$10/day daycare from the Ontario Government. The playgroup is operational on Fridays and the larger project to build out a day care continues.
	Mary recognized the passing of Réjeanne Fairhead. The following was shared with Volunteers: Many of you will know Réjeanne as a Perley Health icon, having volunteered here for nearly 30 years. She was so much a part of the fabric of Perley Health and will be missed dearly by many neighbours in Commissionaires Ottawa Place, staff and fellow volunteers.
	Update on Site Expansion – the Perley team is continuing in phase 0 of looking at the feasibility of expanding the site potentially for more Long

	<p>Term Care beds and Independent Living – this phase will look at all aspects of a project of this nature.</p> <p>A question was raised relative to the planning specifically to support residents with Dementia. Mary had a number of related comments:</p> <ul style="list-style-type: none"> • The Perley Health Centre of Excellence in Frailty Informed Care has worked on a number of studies that focus on Dementia. One of these research projects was used in the redesign of the Guest House. The Guest House is on the northwest corner of the property and supports respite for those with dementia and their families. • Building refurbishments are being designed with resident needs in mind – including acoustics, lighting, and furniture. • Looking at possible expansions on site – small home models are being investigated based on 12 residents. Staffing models to support this model would also be investigated. <p>A question about the potential for AI in the long term care model. Mary aligned that there is potential to have AI support the staff at the bedside to look at care options.</p>
3	<p>Support Services</p> <p>Lorie Stuckless, Director Support Services joined us with many leaders from her team to present the various functions that the Support Services team. The presentation has been sent with these notes. The following is contact information that Lorie has provided for her team:</p> <p>Managers:</p> <ul style="list-style-type: none"> • Alanah Hazelwood, RD, NM Manager, Food and Nutrition/Housekeeping Phone: 613.526.7170 x 2560 Mobile: 343.596.8581 Email: ahazelwood@perleyhealth.ca • Lacey Sheng, MHA, PMP, ITILMP, CHE, 盛晴 Manager, Analytics, and Informatics Phone: 613.526.7170 x 2205 Mobile: 613.255.5875 Email: lasheng@perleyhealth.ca • Tania Paolini, RN, BScN, CIC Manager, Infection Prevention & Control Phone: 613.526.7170 x 2388 Mobile: 613.286.0784 Fax: 613.526.7186 Email: tpaolini@perleyhealth.ca • Jennifer Gaudet (currently on maternity leave) Manager, Information Technology Security and Privacy Phone: 613.526.7170 x 2206 Mobile: 613.762.8934 Email: jgaudet@perleyhealth.ca

	<p>Supervisors:</p> <ul style="list-style-type: none"> • F&N Supervisors email distribution: F&NSupervisors@perleyhealth.ca • Housekeeping Supervisors email distribution: housekeeping@perleyhealth.ca • Greg Heika, Supervisor, Material Management & Laundry, Phone: 613.526.7170 x 2550, Mobile: 343.996.3325 • Frank Chamberlain, Supervisor, Property Services, Phone: 613.526.7170 x 2845, Mobile: 613.402.7476
4	Wrap up
	A repeated welcome and thank you to all the families and friends who attended.
	<p>We would be very happy to hear your ideas for the content of future Family and Friends Council meetings. Please email familycouncil.perleyhealth@gmail.com.</p> <p>The next meeting will be April 17th at 7:00pm over Zoom.</p>