

2024 Volunteer Services Annual Report

Family & Friends Council

April 17, 2025



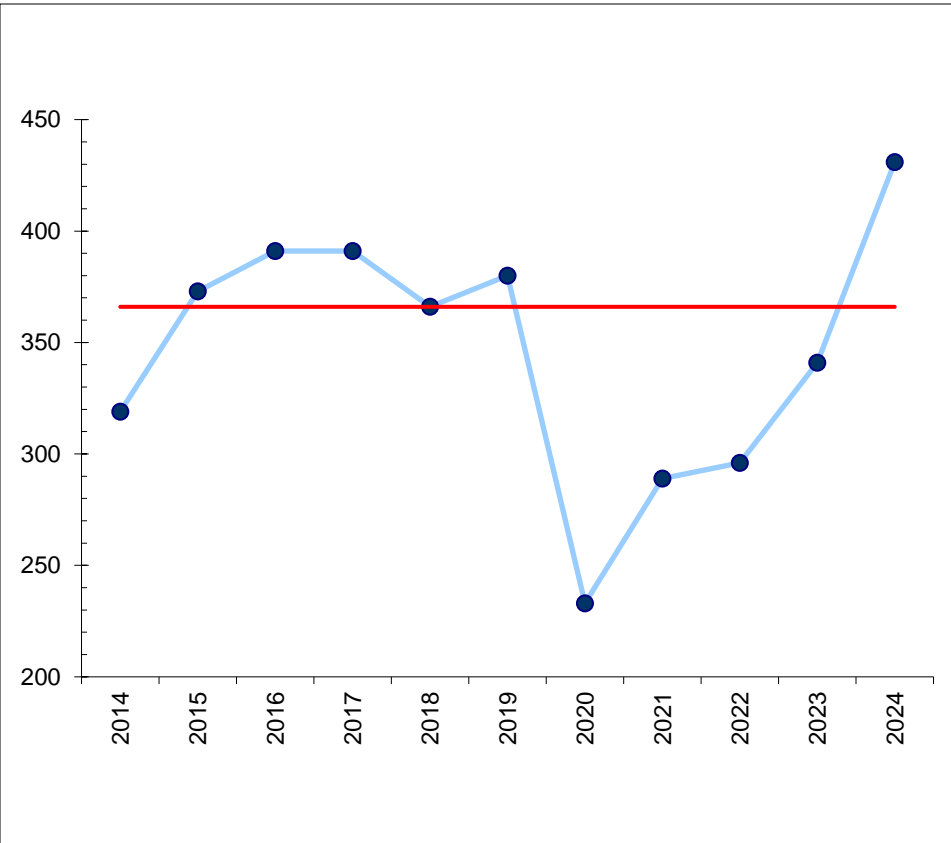
Volunteer Contributions

Number of Volunteers Contributing

Target: 400

Median: 373

2024: 431 (record high)



Veteran Volunteer Initiative



- Recruited 27 new volunteers
- 60 Perley Health volunteers contributing to National Veteran Volunteerism Action Plan
- Engaged 35 local stakeholder groups
- \$50,000 grant for volunteer program

**TRUE PATRIOT
LOVE**

CANADA'S FOUNDATION FOR
THE MILITARY COMMUNITY

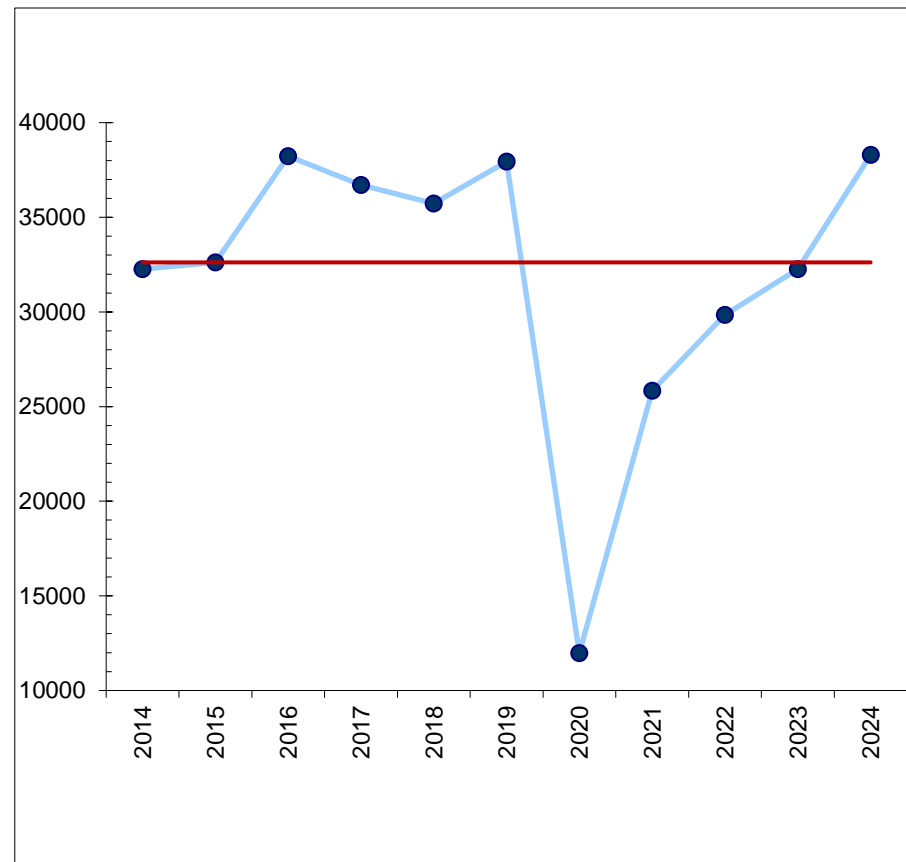


Volunteer Hours Contributed

Target: 38,500

Median: 32,265

2024: 38,294 (record high)



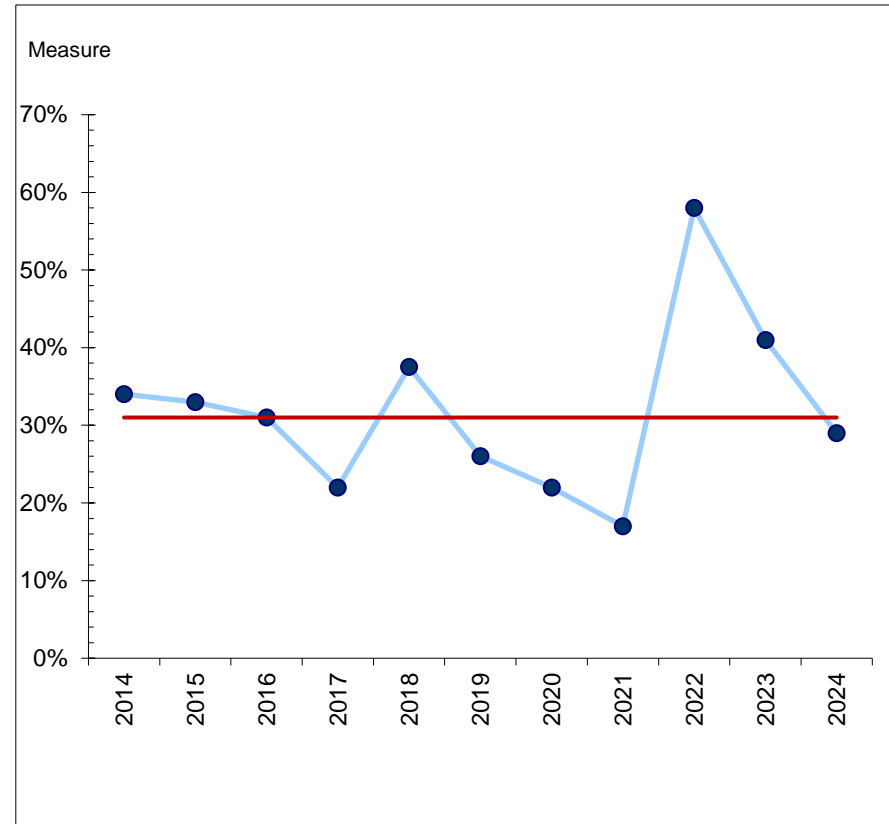
Volunteer Turnover Rate

Target: 25 to 35%

Median: 31%

2024 turnover: 31%

10 volunteers hired as
staff in 2024



Volunteers with Specialized Training

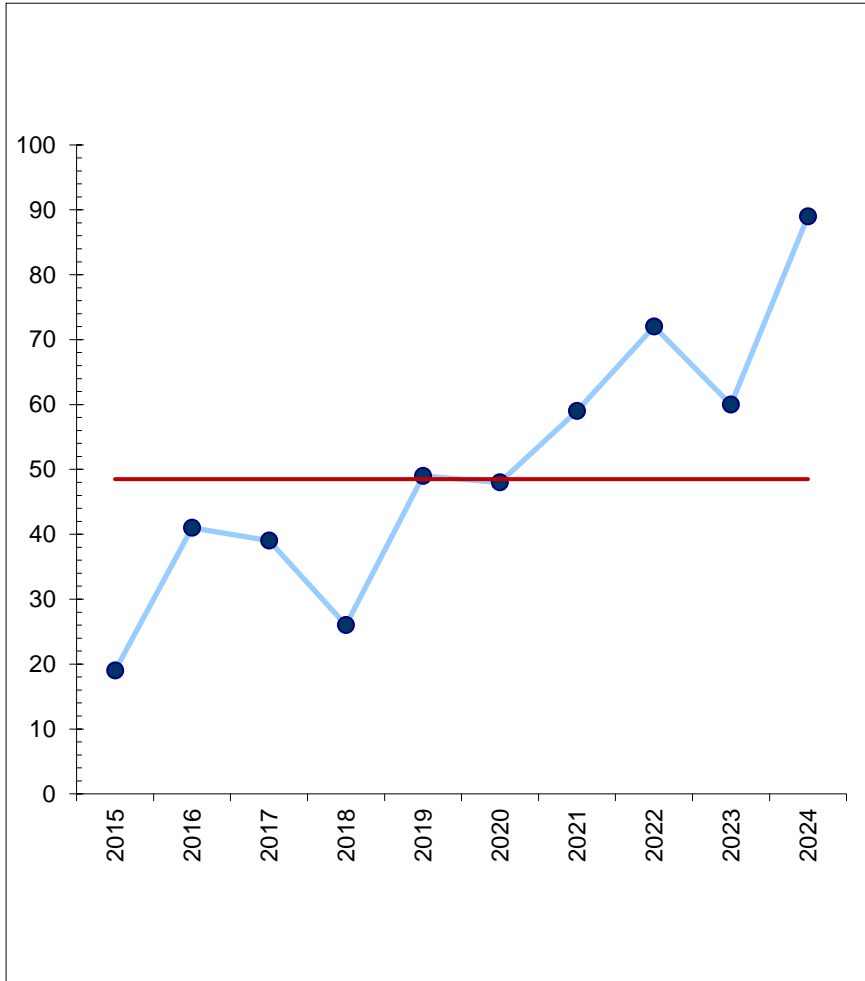
Meal Assistance

Target: 40 +

Median: 48.5

2024: 89

Should target increase?

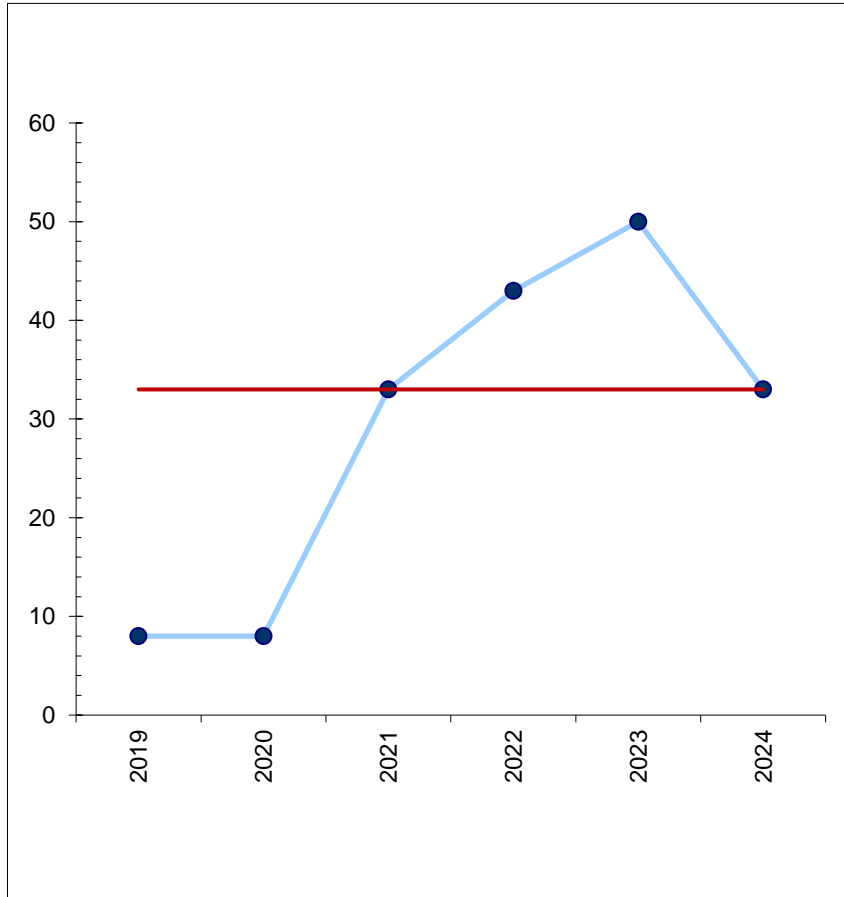


Gentle Persuasive Approach (GPA)

Target TBD

Median: 33

2024: 33

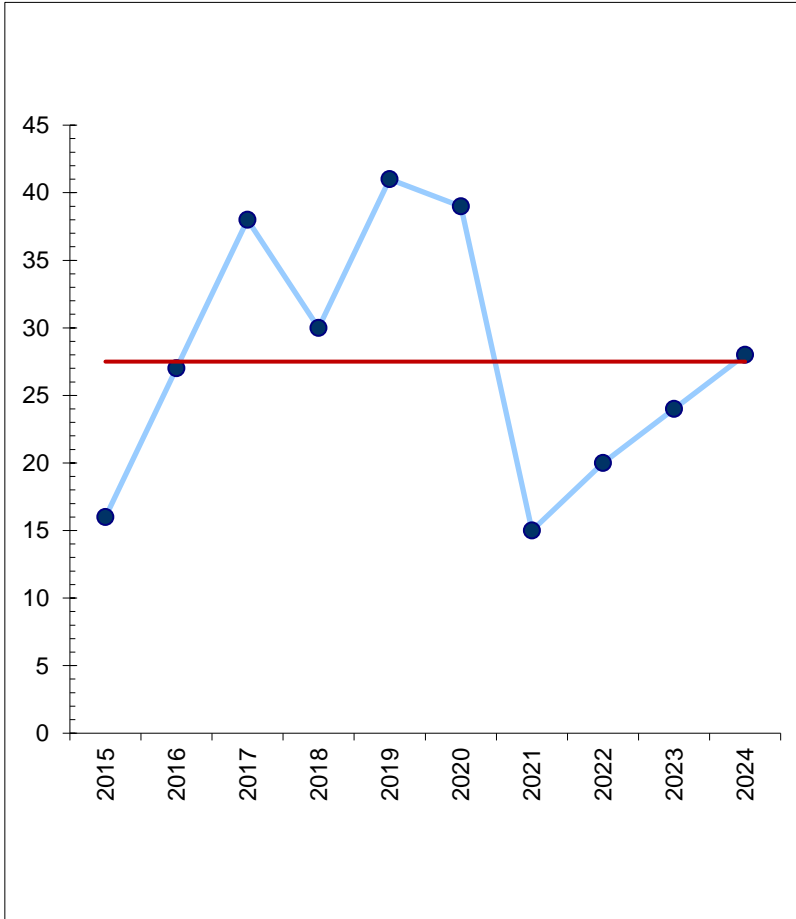


Palliative Care

Target: 40+

Median: 27.5

2024: 28



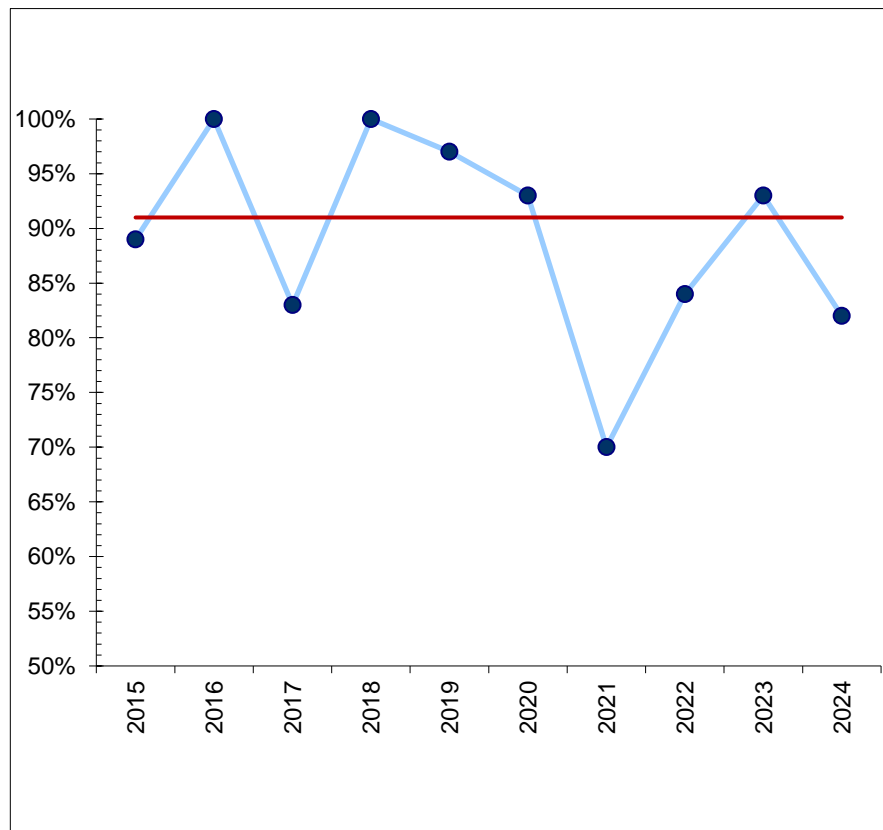
Percentage of Requests Filled

Palliative Care

Target: 90%

Median: 91%

2024: 82%

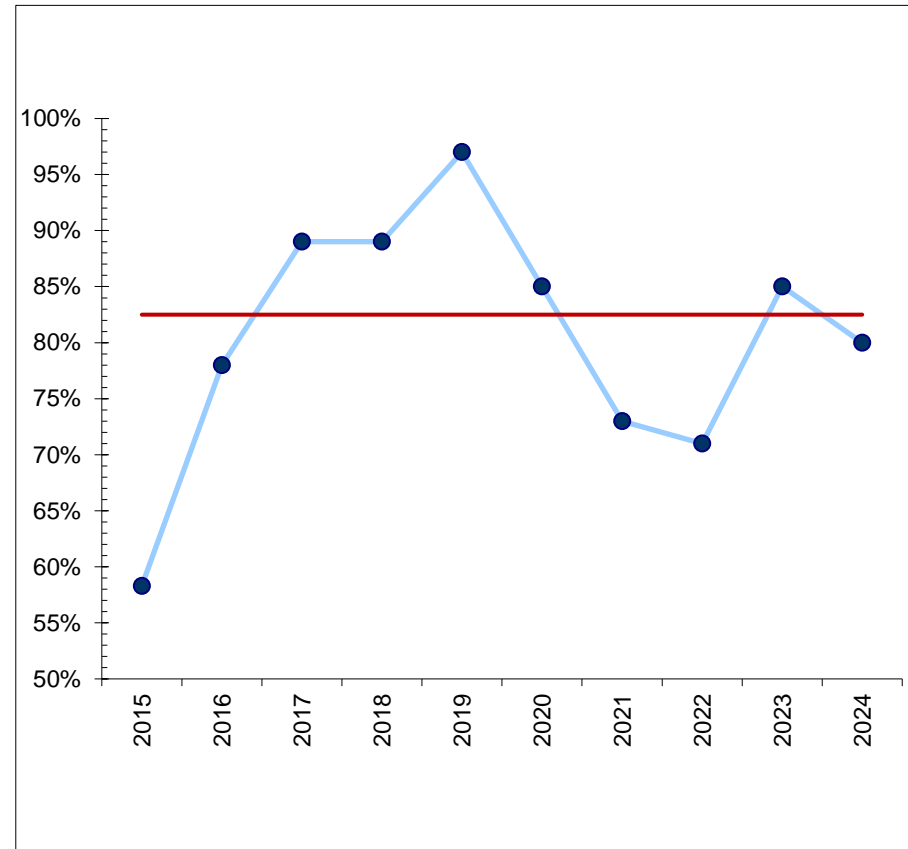


Family Transition

Target: 70%

Median: 83%

2024: 80%

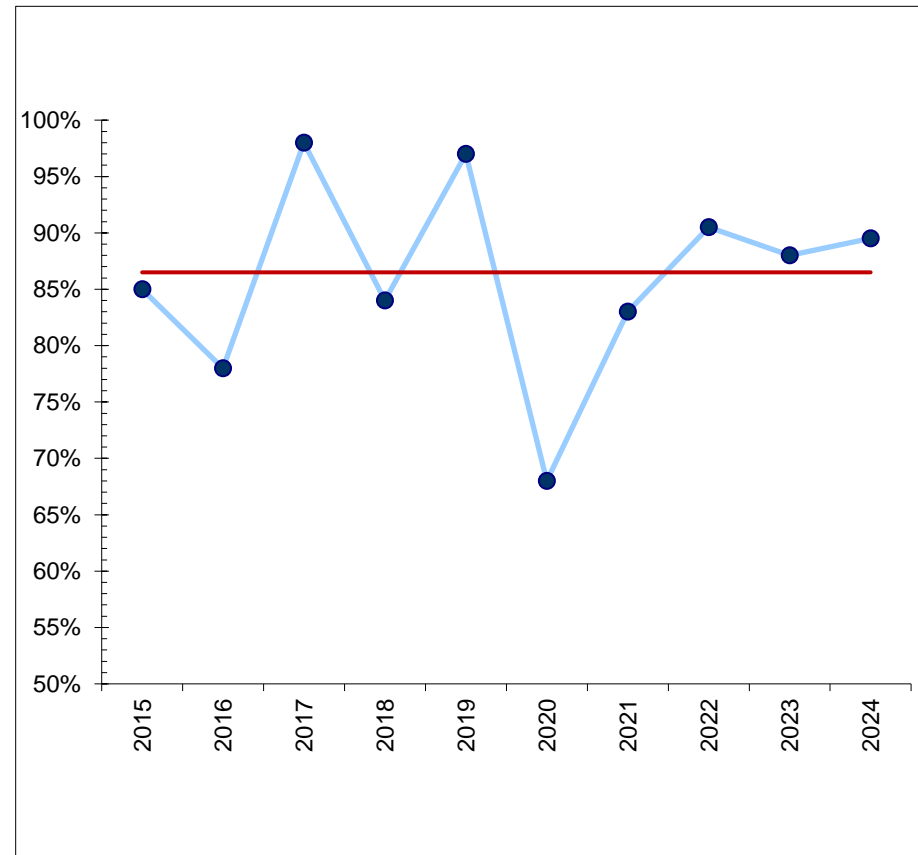


Medical Escorts

Target: 80%

Median: 87%

2024: 89.5%

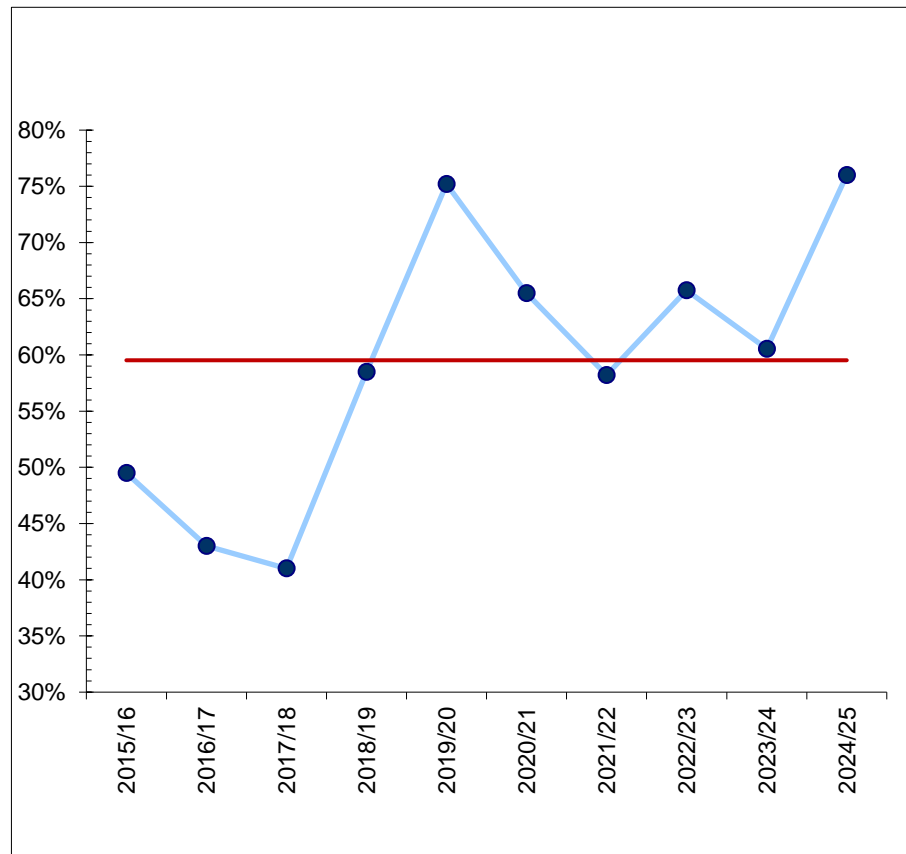


Influenza Vaccination Rate

Target: 75%

Median: 59.5%

2024: 76.01% (record
high*)



How to request volunteer support

- Activities & Friendly Visits:
Recreation Therapist
- Palliative Care or Medical Escort:
Nursing Team

EntourAGE Program

- Intergenerational, 1:1 visits for residents living with dementia
- Family & student volunteers contribute to research study
- Register through Program Coordinator, Muhammad Qureshi at mqureshi@uottawa.ca



Would you like to be matched to a student companion for four social visits per week?

What Is EntourAGE?

It is a person-centred intergenerational volunteer program where persons living with dementia can engage in one-on-one interactions with high school, college and university students, called "Companions".

Why Participate?

- Friendly visits between person living with dementia and students (companions)
- Engagement in social and recreational activities
- Improve quality of life for both person living with dementia and their care partner



Settings

- Long term care homes
- Retirement homes
- Community Services
- Community

For more information or questions, please contact

Muhammad Qureshi
(Program Coordinator)
mqureshi@uottawa.ca



Champlain Dementia Network
Réseau de la démence
de la région Champlain



ANY
QUESTIONS

